# 1 YEAR OF COOPERATION

REPORT ON HUMANITARIAN AID FOR UKRAINIAN RARE DISEASE PATIENTS



медичний словничок



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#### Photos:

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- p. 29 and 31 photo taken during "The World for Ukraine Summit" in Rzeszów, Polish Rescue Organization / <u>https://www.facebook.com/photo?fbid=232623945756079</u>,
- p. 45 photos taken during "The EURORDIS Black Pearl 2023" in Brussels, EURORDIS Rare Diseases Europe.

All other photos are from the collection of the Healthcare Education Institute.

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Since the day the war broke out, we have been supporting patients with rare diseases who are fleeing the horrors of war. We help them both in Ukraine and after reaching Poland.

The war that began in Ukraine is an unprecedented event in recent history. A war in which there are no rules and in which civilian objects, homes, kindergartens, and hospitals are bombed and shelled. A war in which the victims are innocent Ukrainians civilians: mothers, children, and the sick.

A war that has already forced **almost 5 million people to flee the country**. Among them are also patients with rare diseases. And even more patients with rare diseases remain in Ukraine, uncertain of whether they will be able to escape and whether anyone will support them in their evacuations and secure their treatments.

Since the beginning of the war, we have been doing our best to prevent Ukrainian patients with rare diseases from feeling abandoned and left to deal with their difficulties alone. We support them in many ways: we help them to flee the war, we provide treatment in Poland and other European countries, we offer legal assistance and provide information, and finally, we provide on-site support for Ukrainian patients and the medical community.

Now it turns from an ad hoc project, forced by the situation, into a well-thought-out support system with a dedicated team responsible for specific actions.

### **Letter from the Vice-President**

It was a year that none of us expected. A year that was a test of solidarity, unity and humanity.



On the 24th of February everything changed completely – not only for Ukraine, but for all of us. Immediately we decided that we need to help Ukrainian refugees with rare diseases. We couldn't let them feel lost and abandoned. We had to learn quickly how to effectively manage such a crisis and I believe we succeeded.

The numbers speak for themselves. Although our resources were rather limited, over the past year we managed to help nearly 90 families of patients with rare

diseases from Ukraine. We sent 24 humanitarian transports to Ukraine with medicines, medical equipment and other necessities, with a total value of nearly USD 60,000.

But more important than numbers are the people and their stories. Each saved patient is a great joy and satisfaction. Each safe family is a motivation for further action. Each story sinks deeply into your memory and keeps us going. Because Ukrainian patients still need our help and our solidarity.

All of this, all our activities would not be possible without the support of others. At this point, I would like to especially thank our donors – corporate and individual ones – and sponsors of our projects. I would like to express my gratitude to all entities that supported us in our work, especially to EURORDIS. I would also like to thank the Polish doctors who have provided invaluable care to all Ukrainian patients with rare diseases.

But it's not over yet. The war continues. Our work continues. And it will - for as long as necessary.

Benuadela Mandris - Goradal

BERNADETA PRANDZIOCH-GORETZKI Vice-President of the Foundation

## What are rare diseases?

A disease is rare when it affects less than 1 in 2,000 citizens in given country. But so far, over 6,000 different rare diseases have been identified, which in total affect 3.5 - 6% of the population worldwide.

That is why rare are not that rare; **in Ukraine, there are approximately 1.5 – 2.5 million people with rare diseases.** Some of them suffer from more common and well-known rare diseases such as haemophilia or primary immunodeficiencies, while others from diseases that affect only few persons in all of Ukraine.

80% of rare diseases are of genetic origin and are often chronic and life-threatening.



# How do we support rare disease patients from Ukraine?

Our work is currently based on four main areas of activity:

#### 1. Helping patients fleeing the war in Ukraine

We provide patients with support at every stage of their journey to Poland or transit to other European countries, including faster transport across the border, organizing accommodation, and access to treatment.

#### 2. On-site support for Ukrainian patients and the medical community

We organize the transportation of medicines and medical equipment to hospitals treating patients with rare diseases in Ukraine and we also finance the purchase of medicines on the spot.

#### 3. Information and legal support for patients

We prepare dedicated websites with information for RD patients, legal opinions, printed materials, translations of medical records, and provide support in legal matters related to staying in the EU.

#### 4. Raising awareness about the situation of RD patients from Ukraine

We speak at industry conferences and stakeholder meetings, give interviews, and take part in podcasts to draw attention to the needs of RD patients in Ukraine and encourage others to act.



- We provide patients with support at every stage of their journey to Poland or other European countries.
- We organize humanitarian corridors to ensure faster border crossings for patients in serious conditio.
- We take care of **short-term accommodation** for the patient's family.
- We provide access to treatment in Poland (we cover all procedures and hospitalizations and arrange the first visit to a specialist in a given field).
- We stay in touch with patients and monitor their situation. If necessary, we help in arranging further doctors' appointments.
- We offer patients and their family members free psychological care in Ukrainian.

 In the case of transit to other European countries, we provide contact to a patient organization in each country as well as to a medical clinic treating a given disease.



This is Yehor, an 11 yo XLA patient receiving immunoglobulins at a Polish hospital

So far, we have managed to help over 90 families of patients with rare diseases from Ukraine.

So far, we have helped **over 90 families of patients with rare diseases**, including primary immunodeficiencies, epidermolysis bullosa, or rare cases such as KIF1A.

In the cases of patients in serious condition, we make sure **to create a fast track for them** so that they do not have to wait in long lines at the border. In the first days of the war, the long lines required even several days of waiting, so it was crucial to speed up the process for RD patients.

Most of the patients we have helped are children, but almost 40% of them are adults, most often with **very serious forms of their diseases** and requiring advanced treatment outside Ukraine, including transplantations.



#### Rare disease patients we have helped

The most important form of our help is, of course, **providing patients with access to appropriate treatment** – both in Poland and in other European countries. This concerned **three quarters of the patients we helped** (36% are treated in Poland, and 29% obtained access to treatment abroad). To make this possible, in many cases it first required assistance in **crossing the border quickly** (28%), **arranging short-term accommodation** (31%) and **translating medical records** (42%). However, this certainly does not exhaust the scope of our assistance – **we provided information support to almost all patients at various stages of their stay in Poland.** In many cases, it was also highly specialized assistance in the form of **legal advice** or preparation of letters or documents for the relevant offices in Poland (28%).



Patients whom we've helped cross the border and receive treatment in Poland have often suffered from very rare diseases. Some of them, like LAD-I, only occur in 1 in 500,000 cases. KIF1A-related disorder is even rarer: there are only 150 diagnosed patients worldwide. All of them **require a very specialized approach**. That is why our activities are always focused on **providing adequate medical care** in a specialized medical center **as soon as possible**.

List of rare diseases in Ukrainian patients whom we have helped		
Acromegaly	Juvenile rheumatoid arthritis (JIA)	
Autoimmune lymphoproliferative syndrome (ALPS)	Kabuki syndrome	
Chondroma	KIF1A-Related Disorder	
Combined immunodeficiency due to DOCK8 deficiency	Leukocyte adhesion deficiency type-1 (LAD-I)	
Combined immunodeficiency due to LRBA deficiency	Myasthenia gravis (MG)	
Common variable immunodeficiency (CVID)	Nijmegen breakage syndrome (NBS)	
DiGeorge syndrome	Noonan syndrome (NS)	
Epidermolysis Bullosa (EB)	Phenylketonuria (PKU)	
Fasioscalpulohumeral muscular dystrophy 1 (FSHD)	Pulmonary Hypertension (PH)	
Glut1 deficiency syndrome (Glut1DS)	Severe combined immunodeficiency (SCID)	
Hepatopulmonary syndrome (HPS)	Spinal muscular atrophy (SMA)	
Hyper IgD Syndrome (HIDS)	SYNGAP1	
Hyper IgE Syndrome (HIES)	Wilson's disease	
Hypo-IgM Syndrome	X-linked agammaglobulinemia (XLA)	

When Poland was the target country, we first provided patients with the necessary support in findina accommodation and completing the necessary formalities (obtaining refugee status and a PESEL number). Then. we provided them with appropriate medical care: we made appointments with specialist physicians or provided hospitalization in medical centers if their health conditions required it.



Map of hospitals in Poland where RD patients we helped are being treated



In the cases of patients who decided to travel farther to other countries, we provided contact with patient organizations operating in a given country, obtained information on which medical center they should go to, or contacted doctors directly.

In some cases, patients first stayed in Poland where they received appropriate treatment, and only later decided to travel farther to another country.

### Every patient has a unique story (1)

### Meet Emilia (Емілія)!

**Emilia** and her family come from a small village near Lviv, close to the Polish border. She's got an older brother, Markian. She was born in 2021 with a very rare genetic disease called severe combined immunodeficiency (SCID, "the Bubble Boy disease"). This is a very serious type of primary immunodeficiency that most often requires a bone marrow transplant (BMT) in the early months of life.

After being diagnosed with SCID, Emilia was also waiting for BMT, but in the first days of war, the hospital in Kyiv where the procedure was to be performed was bombed. Moreover, the warfare made it impossible to get to Kyiv.

Everyone was frantically looking for another solution. On the third day of the war, we received a call from Emilia's parents. They got our number from doctors from Lviv. It was the very beginning of the war - there were no solutions, procedures, humanitarian corridors, etc. But we knew we had to act.



Thanks to our efforts, after a couple of days, Emilia came to Poland together with her whole family. She was taken care of by doctors in the pediatric department of a university hospital in Bydgoszcz. From the very beginning, she was given exceptional care there. After some necessary tests, they began preparing the transplant procedure for her.

**Emilia underwent a successful transplant a couple months ago.** Since then, her immune system has started working properly. She feels fine and is recovering surrounded by family in Bydgoszcz.

# On-site support for Ukrainian patients and the medical community



So far, we have organized 24 shipments of medicines, medical equipment, and other necessities

- We are in constant contact with hospitals treating patients with rare diseases in Ukraine and we determine their needs for medicines and medical equipment.
- In response to needs, we organize the transportation of medicines and medical equipment to specific hospitals.
- Many of these shipments contain specialized products or equipment needed to treat specific rare diseases, e.g. primary immunodeficiencies, spina bifida, or cystic fibrosis.
- If the situation requires it, we finance the purchase of medicines on the spot.
- We also deliver power stations for RD patients that allow life-saving devices to work even during power outages.

The total value of medicines and medical equipment that we shipped to Ukraine or bought on site so far is over \$59,000.

# On-site support for Ukrainian patients and the medical community



# On-site support for Ukrainian patients and the medical community

In order to adjust our activities to the current needs of patients and the medical community in Ukraine, we are in touch with doctors from many medical centers treating patients with rare diseases across the country, from Lviv to Poltava and from Kyiv to Odesa. When it comes to OTC drugs, medical equipment, and personal protective equipment, we organize the purchase and transportation on our own.

We pass on the requests for specialized medicines to entities that are authorized to transport them abroad, such as the Polish government, the Polish Medical Mission, or the Red Cross, **or we finance the purchases of specialized medicines on the spot**.



Map of hospitals in Ukraine for which we have purchased medicines or medical equipment

## Power stations for RD patients in need

One of the biggest challenges faced by patients with rare diseases who remain in Ukraine is uninterrupted access to electricity. Power outages, caused by Russian shelling and regular damage to critical infrastructure, mean not only the lack of heating or the ability to cook a meal.

For many patients, a power outage means that devices that save their lives or help them function better simply don't work. **Devices like oxygen concentrators, respirators or aspirators need to be powered continuously.** 

That is why one of the key things we deliver to Ukraine is power stations that allow lifesaving devices to work even during power outages. Thanks to them, RD patients can feel safer and more independent from external factors.



## "Pumps for Ukraine" project

Our assistance to patients staying in Ukraine includes not only emergency action, such as the purchase of medicines, but also more long-term projects, such as our **"Pumps for Ukraine"** project.

Currently, there is a lack of infusion pumps in Ukraine, but thanks to the support of our donors, patients with primary immunodeficiencies from Ukraine receive infusion pumps and medical equipment that allow them to administer immunoglobulins at home. The infusion pumps are also used in hospital departments.

So far, infusion pumps and medical equipment have been delivered to hospitals in Lviv, Ternopil, Kiyv, Vinnitsa, Ivano-Frankivsk, Chernivtsi and Odesa. Physicians from these hospitals participated in a special online training sessions on the operation of these pumps so that they could also train their patients.



Map of hospitals in Ukraine for which we have delivered infusion pumps and medical equipment necessary for infusions

# "Pumps for Ukraine" project



# Immunoglobulins for Ukrainian patients with primary immunodeficiencies

Our foundation provided immunoglobulins to the Children's Clinical Hospital in Poltava to secure the needs of Ukrainian patients with primary immunodeficiencies.

Due to legal regulations, not all medicines can be transported across the border and delivered to hospitals in Ukraine, even as part of humanitarian aid. But it doesn't stop us.

Thanks to cooperation with the Ukrainian producer of plasma-derived medicines, we were able to purchase immunoglobulins needed for the treatment of patients with primary immunodeficiencies. The medicines were delivered directly to the hospital by the manufacturer. Buying medicines on the spot is also an opportunity to support the Ukrainian economy, which is struggling due to the effects of the ongoing war.





The such difficult days for our country, there are people who will come to our aid. Infinitely grateful to Adrian Goretzki, Bernadeta Prandzioch for the help provided in the form of expensive medicines for children with immune system disorders."

> "Poltava Regional Children's Clinical Hospital of the Poltava Regional Council", 05.07.2022

### **Every patient has a unique story (2)**

#### Say hello to Masha (Маша)!

Masha is a 2-year-old girl from a small village in the Zaporizhzhya region. She's got an older brother, Vanya. She has a genetic syndrome, Nijmegen syndrome, which is manifested in immunodeficiency, a very high risk of tumors and microcephaly.

From the moment of birth, she was very small, which drew the attention of doctors, but they couldn't establish a diagnosis for quite some time. The final diagnosis was made after the war broke out.

Until February 24, the life of her whole family was normal. Her mom worked at a school, her dad worked as a welder, and her brother was in kindergarten. She was under the care of her grandparents.

Her mom told us: "When the war started, everything changed. I woke up in the morning because I heard something flying over the house, but since Melitopol is not far from us, I thought it was just a plane flying to the airfield. My mother lives in Melitopol. I saw a message from her at five



in the morning "call me" and then I immediately realized that it was something wrong. I called her and she was crying: "Anya, the war has started".

Masha's parents went into the backyard and at the same moment they spotted four rockets overhead, so close that they could see all the details. They packed and decided to leave their village. Three days later, Russian soldiers entered the village.

In the new place, they went to the bomb shelter during every air raid; whenever it was, day, night, at any hour. But after some time, Masha began to run a fever. The family thought that it may be because of

## **Every patient has a unique story (2)**

the conditions in the bomb shelter. So, they stopped going to the shelter, tried to stay in safer areas in the apartment during the air raids and she recovered. And after 2-3 months they decided to go to the hospital again in order to somehow track her developments.

An immunologist at the Zaporizhzhia Regional Children's Hospital advised them to go to Lviv, to the Western Ukrainian Specialized Children's Medical Center, where physicians helped them to learn about the disease. But it still wasn't enough, and the conditions were uncertain, as they still lived in Zaporizhzhia region, close to the frontline. **So, they decided to leave Ukraine and go to Poland.** 

"My mother lives in Melitopol. I saw a message from her at five in the morning "call me" and then I immediately realized that it was something wrong."

With our help, Masha was admitted to a hospital in Wroclaw, had a full examination in the immunology department and consultations with a cardiologist.



For now, Masha feels good and she's under the care of the immunologists. But - as per their advice - she cannot go to the kindergarten yet because of her immunodeficiency. She lacks this connection with peers, but it's for her own good. She has started to get sick a little more often now than before. A common cold can last for 2-3 weeks, so it is a little more difficult for her to get over these common infections than other children.

The whole family is waiting for the Ukrainian victory and the liberation of their territory, as they want to return home to Masha's grandparents and relatives who stayed behind. But, first and foremost, they want to make sure that Masha has the best possible care in Poland.

## Information and legal support for patients

We run websites with information for RD patients:

www.ridkisnikhvoroby.pl www.imunodefitsyt.pl

- We prepare legal opinions regarding access to therapy for Ukrainian patients with chronic diseases and staying in Poland.
- We create educational materials such as information brochures and roadmaps for patients from Ukraine.
- We organize translations of medical documents from Ukrainian to Polish or English.
- We support patients in legal matters related to their stay in Poland (obtaining a PESEL number, refugee status, etc.) or obtaining social benefits.
- We contact the appropriate offices in Poland to receive necessary information and answer questions from patient.



We have 6 translators on 2 continents who translate patients' medical records to ensure they receive appropriate medical care.

## Information and legal support for patients

#### 1. Websites with information for RD patients

In the first weeks of the war, we prepared two websites: one for patients with rare diseases and the other for patients with primary immunodeficiencies. On the websites you can find:

- Contact details for hospitals treating primary immunodeficiencies
- Contact details for Polish verified rare disease patient organizations
- A frequently updated comprehensive FAQ section with answers to almost 50 questions regarding access to therapy for Ukrainian patients with chronic diseases in Poland, social assistance, and work and education in Poland
- Legal opinions in Polish and Ukrainian indicating that Ukrainian refugees have access to free-of-charge medical care in almost all cases, including therapies for rare diseases.





You can visit our websites by clicking on the Pictures!

## **Educational materials**

#### 2. Brochures

**We prepared three printed brochures for patients** which are available free of charge at hospital wards where rare disease patients from Ukraine are treated.

- The first one presents the healthcare system in Poland from the perspective of RD patients
- The second is a Ukrainian-Polish medical dictionary for patients with primary immunodeficiencies. It contains over a hundred of the most important medical terms related to PID and often used in a doctor's office or medical records
- The latest brochure is about the social benefits available in Poland for RD patients or caregivers of RD patients who, as a result of the war caused by Russia, were forced to flee from Ukraine to Poland.













## **Educational materials**

#### 3. Video guides

We have created **a series of video guides in Ukrainian** for rare disease patients and their families staying in Poland. We chose the topics of the videos based on the most frequent questions asked by Ukrainian patients and their families, as well as the problems they encountered while navigating the Polish health and social systems. Thanks to this, **the films are the answer to real problems and challenges**.

3 videos are already available on our YouTube channel:

#### www.youtube.com/@eduinstituteorg

The first video was devoted to the health care system in Poland.

**The second film** deals with issues related to vaccination in Poland – immunization schedule for babies and children, vaccinations against COVID-19 and influenza available to all.

In the third video, we discuss the treatment of primary immunodeficiencies in Poland.

Two more videos, in which we focus on the social benefits in Poland available for patients with rare diseases and their caregivers, and we discuss the path to obtaining a disability certificate in Poland, will be published in the coming weeks.





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Click on the picture to check our YouTube channel and watch video guides!

## **Educational materials**

#### 4. Infographics

Since Ukrainian disability certificates are not recognized in Poland and patients have to undergo the procedure in Poland, we have prepared roadmaps, which describes in a simple way how to obtain a certificate of disability in Poland for children up to 16 years and for adult patients over 16 years.



We have also created an infographic showing **a comparison of the vaccination schedule for 2023 in Poland and Ukraine.** This infographic helps Ukrainian parents understand what the vaccination calendar in Poland looks like, to what extent it differs from the Ukrainian one and what vaccinations they should supplement in the near future. All mandatory vaccinations in Poland are free for underage patients from Ukraine.



### Every patient has a unique story (3)

### Say hello to Nastya (Настя)!

She's only seven. She's from Donbas, from Lysychansk in the Luhansk region. She's got an autoimmune disease; in fact, a couple of different diseases: a severe form of overlap syndrome, autoimmune hepatitis, ulcerative colitis and fibrillating cholangitis.

When she was nearly two, she ran a very high temperature and was admitted to the regional hospital. But they couldn't provide a proper diagnosis there. Antibiotics didn't help, so the doctors decided to send her to Kyiv, to the Okhmatdyt hospital, where she was diagnosed and started treatment.

Before the war, the family's entire life revolved around Nastya's disease. She had a very strict diet, she had to have meals regularly, she took her medications at certain times and every three months she had to go to the hospital in Kyiv.

On February 24, the family remembers very clearly that they were woken b explosions, turned on the TV and the news was just horrible - there were bombings all over the country. They began to bring the most



important things down to the basement: documents, medical records, and warm clothes.

And so, their basement life began. Between the airstrikes, Nastya's mom would go back up to the house, try to cook something, but when the explosions started, she had to quickly turn off the gas and go back downstairs. Every trip to the store was a challenge. The stores opened less and less often, and people had to stand in line for hours.

Nastya should've had her normal diet, but it was impossible to keep. She was getting worse - she had lost a lot of weight and had become very pale. Moreover, the medicine was running out. That's when the family decided to leave. But leaving Lysychansk was more difficult than they had anticipated.

### Every patient has a unique story (3)

They were shot at constantly. **The trip was terrible. They were crying, shouting, praying and fighting to stay alive.** Finally, they managed to reach Kramatorsk and went to Lviv by train. And volunteers put them on the bus to Poland.

All their possessions consisted of some valuables, a doll, a backpack full of medicines and another backpack with food. That's all they had taken with them. That's how they had left.

Nastya's family was brought to the refugee camp in Przybysławice. They were warmly welcomed there. But Nastya was sick. She had stopped eating, had lost even more weight, and her test results were very bad. Nastya's mom started writing posts on the Internet, calling all the hotlines she could find, asking around for help and that's how she got in touch with our foundation. With a little help from us, Nastya got to the right specialists.

She's now under professional care and taking immunosuppressive therapy. She

"It's very difficult when you had everything, when you lived in your country and then everything changes you lose everything, you become nobody."

can't go to school but is homeschooled instead.

They plan to learn the language first, so as to learn more about the country that welcomed them. **Everything that they had in Lysychansk has been destroyed, so they have nothing to return to.** That's why they decided to stay in Poland. "It's very difficult when you had everything, when you lived in your country and then everything changes you lose everything, you become nobody", Nastya's mom said. But they're determined to start their life once again here, in Poland.



# Raising awareness about the situation of RD patients from Ukraine



Adrian Goretzki with members of Orphan Diseases of Ukraine and EURORDIS at the Black Pearl Awards ceremony

- We participate in numerous meetings and conferences where we discuss the needs and challenges of Ukrainian patients with rare diseases in order to raise awareness in society about their difficult situation.
- We cooperate closely with other patient organizations to work out the best solutions for patients.
- We conduct surveys among patients to better understand their situation and adapt our humanitarian activities to their needs.
- We started the project "Brave RARE Ukraine" aimed at raising awareness of the needs of rare disease families from Ukraine who have been affected by the Russian aggression. We record the videos with stories of Ukrainian patients and their families.

We appeared at 11 events, during which we publicized the situation of RD patients from Ukraine.

# Raising awareness about the situation of RD patients from Ukraine

We appear in front of an international audience to raise awareness about the situation of RD patients from Ukraine

- We participated in the meeting of the network of Parliamentary Advocates for Rare Disease of European Parliament (23.03.2022)
- At the invitation of GlobalGenes, we participated in the *RareCast* podcast hosted by Daniel Levine (May 2022)
- We took part in an online conference for Ukrainian physicians called "Рідкісні захворювання у дітей" (Children with Rare Diseases) (10.06.2022)
- We have prepared a video presentation for participants of the BIO International Convention (San Diego, June 2022)
- We spoke at the 11th European Conference on Rare Diseases (28.06.2022)
- We spoke about Ukraine during the Plasma Protein Forum (Washington, 11-12.10.2022)

On December 9, during **the WORLD FOR UKRAINE SUMMIT**, together with participants from all over the world, we discussed better humanitarian, social and economic solutions to help Ukraine.





Click to listen to the podcast

# Raising awareness about the situation of RD patients from Ukraine



From the right: Adrian Goretzki, Oleksii Iaremenko, Ukrainian Deputy Minister of Health for European Integration and other panelists during the World for Ukraine Summit (W4UA) in Rzeszów, Poland



Adrian and Bernadeta (on the sides) with Ukrainian physicians – Khrystyna Lishchuk-Yakymovych (on the left) and Marianna Derkach (on the right) during ESID 2022 in Gothenburg, Sweden

## **Cooperation with other entities**

We also make sure that we are up to date with all initiatives related to helping patients with rare diseases and participate in meetings with other organizations and decisionmakers.

- We are in touch with patient organizations supporting RD patients at the national and international level.
- We participate in meetings with RD umbrella organizations.
- We meet with representatives of international and domestic humanitarian organizations.
- We also participated in the meeting of the network of Parliamentary Advocates for Rare Disease of European Parliament (23.03.2022). As a result of the meeting, an appeal was made to the President of the European Commision on the necessity of supporting patients with rare diseases from Ukraine and possible methods of action.
- We closely cooperate with EURORDIS as a part of the "Razem z Ukrainą" project.



Meeting of representatives of organizations cooperating under the project "Razem z Ukrainą" in Warsaw

Representatives of EURORDIS, Singapore Red Cross, Debra International, Rare Diseases Ukraine And EDUinstitute.org in Warsaw



# "The situation of patients with RD from Ukraine who fled the war" – a report

In order to understand their situation even better and adjust our humanitarian activities to their needs, in July 2022, we conducted survey research in a group of about 30 Ukrainian patients and patient caregivers whom we helped and who are currently residing in various European countries. The report which we have prepared on the basis of the collected responses is available in Ukrainian and English.

The respondents were asked about such subjects as:

- the period of stay outside Ukraine
- received medical assistance related to their illness
- financial support received by refugees
- greatest difficulties faced abroad
- current housing and work situation
- plans for the future









## "The situation of patients with RD from Ukraine who fled the war" - a report

#### The most important conclusions from the research:

- The vast majority of respondents have received medical assistance in the country where they're currently staying (89%) which means that the countries receiving people fleeing the war in Ukraine are effectively responding to their needs in the field of medical care. Even people who, due to their illnesses, need highly specialized and costly medical procedures, such as surgeries or even transplantations, are guaranteed them in the countries they came to.
- As many as 61% of respondents indicated that one of the greatest difficulties related to their disease that they had to face after leaving Ukraine was the language barrier in contact with physicians. Therefore, it seems right to create educational materials in Ukrainian and to undertake other initiatives aimed at facilitating communication between physicians and patients.
- Almost 80% of respondents indicated that they had received financial assistance in the country where they're currently staying, but in the majority, it was only a one-time financial assistance for refugees. It seems necessary to think about more long-term forms of support for refugees with rare diseases in the countries that host them.



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## "Brave RARE Ukraine" is coming soon

For twelve months, since helping patients with rare diseases from Ukraine became the main part of our foundation's activity, we have heard countless heartbreaking stories. We feel that each of these patients and each of these families are true warriors. Heroes no one has heard of. And we would like to change that.

Patients with rare diseases often remain in the shadows. Their stories rarely break through to the public. And it's no different during war. That's why we came up with "Brave RARE Ukraine", a project in which we will tell the stories of those who, amidst the cruelty of war, still must struggle with their diseases and the challenges they pose.

We want to give a voice to patients, their families, doctors from Ukraine and representatives of patient organizations. We want to create a website where we will share their stories in the form of interviews, videos and podcasts.



Our foundation's team and Brave RARE patients during the recordings


### Every patient has a unique story (4)

### Meet Vitaly (Віталій)!

Vitaly is from Kyiv. He has combined immunodeficiency due to LRBA deficiency, a very rare type of primary immunodeficiency. He lives with his wife Tanya, and they have been together for 12 years. Together they came to Poland after the start of the full-scale war. He also has two brothers back in Ukraine, who defend the country against Russian forces.

In addition to PID, Vitaly also has diabetes. When he was 16 he fell ill with Hodgkin's lymphoma. It was already an advanced stage, the third, and the bone marrow was already affected. His path to the diagnosis of immunodeficiency was long and complicated, and when it was established – it brought surprise but also relief. However, it didn't solve all his problems. Although immunoglobulin treatment was ordered, they weren't reimbursed in Ukraine at the time. Vitaly had to buy them on his own, borrowing money from family and friends.

Only about a year and a half ago, he started to receive immunoglobulins for intravenous



administration as part of the program for people with immunodeficiency. For him it was a turning point in his life. He started to look into the future with a little more confidence. But then the war started.

On February 24, he and his wife were woken up by a very strong explosion nearby. They understood that something was wrong, opened up their messenger accounts, and immediately saw that the whole of Ukraine was on fire. Vitaly's first thoughts were about the medicines because on February 23 he placed an order for them and had to pick them up on February 24.

After some time he went outside despite the siren and everything was closed. Pharmacies were not working, people were

### Every patient has a unique story (4)

panicking on the streets. When he went to look for a pharmacy, he saw a large rocket flying 50 meters from their house, which didn't explode. It seems that anti-aircraft defense shot it down and it fell on a billboard.

He called the hospital, but he couldn't get through. It was just there where the Russian Federation troops were attacking from the side of Belarus. Tanks were already coming from the Obolon direction.

He thought it would somehow get better, but a week passed, and he had a hard time getting to the hospital. Once he received medicine for a week and that was all. All the doctors told him that if there were some medicines, they were in the warehouses, and all the warehouses were closed and the logistics systems were completely shut down.

At that time, he had already decided that he would definitely go to Poland, but this was scary for him. "I thought, who needs emigrants, even sick ones, with such "I thought, who needs emigrants, even sick ones, with such difficult diagnoses, with such expensive treatment. That's how it was in my head."

difficult diagnoses, with such expensive treatment. That's how it was in my head."

But after he and his wife came to Poland, he got treatment almost immediately. Now he goes to the immunology ward once a month or once every two months and receives subcutaneous immunoglobulins and injects them at home. "It was very unexpected and pleasant that the hospital helps with syringes, needles. I was given a pump for injections and everything that is necessary for this. (...) I feel so cared for (...) I can confidently say that now I have no problems with getting treatment here in Poland."

As for his plans for the future, of course, the first dream is for the war to end as soon as possible and for the reconstruction of his country to begin.

### Media about our actions



Patient advocate and lawyer Adrian Goretzki, founder and president of the Healthcare Education Institute in Poland, has also helped families of raredisease patients cross the border and arrange needed medical care.

His organization assists patients to get them quickly across the border, organizes medical care in Poland, translates medical documents from Ukrainian to Polish or English, and buys medicines and medical equipment for hospitals in Ukraine."

Erin Durkin, "National Journal", Washington DC, 4.04.2022

TVP, "Zbliżenia", 15.03.2022 – Emilia and her mother in the hospital in Bydgoszcz





"Extraordinary times call for extraordinary efforts. With an impactful early life of advocacy behind him, when the unimaginable happened in Ukraine, Adrian Goretzki was not only in the right place at the right time but had the necessary skills to play his part in stemming a humanitarian crisis for the PI community in the region.

This makes Adrian our RARE Inspiration."

Nicola Miller, "RARE Revolution Magazine", Autumn 2022

click to read the full article

### Media about our actions

"The Source. Winter 2022", Magazine of the PPTA



### BY ALEXA WETZEL, PPTA DIRECTOR, LEAD FOR EUROPEAN PLASMA Adrian Eoretzki, founder & President, Edunstitute.org foundation Bernadeta Prandzigch-Goretzki, vice President, Edunstitute.org foundation

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#### philia or primary immunodeficiencies, while onditions that affect only few persons in Ukra rganized and what actions are taker ware you t patients? t of all, we pport at every stage of t sit to other European o transport across the bo

"SINCE THE BEGINNING OF THE WAR, WE HAVE BEEN DOING OUR BEST TO PREVENT UKRAINIAN PATIENTS WITH RARE DISEASES FROM FEELING ABANDONED AND LEFT TO DEAL WITH THEIR DIFFICULTIES ALONE. WE SUPPORT THEM IN MANY WAYS. ON ONE HAND, WE HELP THEM FLEE THE WAR, AND ON THE OTHER HAND, WE PROVIDE THEM WITH TREATMENT WE PROVIDE THEM WITH TREATMENT IN POLAND AND OTHER EUROPEAN Countries."

of the r

"THE PATIENTS WE HAVE HELPED TO

CROSS THE BORDER AND RECEIVE TREATMENT IN POLAND WERE OFTEN AFFECTED BY VERY RARE DISEASES THAT REQUIRED A SPECIALIZED

APPROACH. THAT IS WHY OUR Activities are always focused on PROVIDING ADEQUATE MEDICAL CARE In a specialized medical center as SOON AS POSSIBLE."

WINTER 2022 | THE SOURCE



rganizations operating in that given rmation on which medical center they ted doctors directly. In some cases, Poland, where they received appropri

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O Do you have support from other page 10 pa

#### **EVERY PATIENT STORY IS ONE-OF-A-KIND**

Click to read the full article



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### **Physicians about our actions**

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#### Вероніка Кульчинська 17 godz. · 🔉

The war has changed everyone's life! Yet, we are all fighting for the better life! Some people defend us on the frontline, while others provide us with the necessary aid regarding health issues. What is really important for us is the support we get from people who deeply care about the Ukrainians. There are so many kind people all around! We, on behalf of the staff and patients, especially little ones, would like to express our sincere emotions and say "Thanks" to all the great people who have sent such a significant support to us. Your understanding and kindness deserve the best praise. Adrian Goretzki Bernadeta Prandzioch



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> Dr Veronika Kulchinska, MD, PhD, hospital in Zaliztsi, 6.04.2022

Many thanks Polish to our friends. philanthropists Adrian Goretzki and Bernadeta Prandzioch, for their help to our children with diabetes and primary immunodeficiencies. Today, glucometers, test strips, syringes for the administration of immunoglobulins, other medical equipment were transferred to the department of TODCL. Many thanks for the constant support and help."

Prof. Oksana Boyarchuk, MD, PhD, hospital in Ternopil, 11.04.2022



### NGOs and hospitals about our actions



Children with spina bifida in the Ternopil region received care products and medicines. We express our sincere gratitude to Oksana Boyarchuk for her constant support and attention to children and to benefactors Bernadeta Prandzioch and Adrian Goretzki for helping the children of Ukraine in these difficult times."

> NGO "Union of parents of children with Spina bifida and Hydrocephalus" "Сяйво Духу", 15.08.2022

Ternopil Regional Children's Clinical Hospital, TOR, express their sincere **thanks to our benefactors Healthcare Education Institute from Katowice, Poland** (...) for the charitable assistance provided to the children who are being treated at our medical institution.

We sincerely thank you for your support and caring attitude during a difficult time for Ukraine. May your kindness and generosity return to you with the warmth of children's hearts."

Ternopil Regional Children's Clinical Hospital, 10.08.2022



# Hearing from hospitals and patients about our actions



Letter from Ostap Gryshchuk, CEO of the hospital in Ivano-Frankivsk with thanks for the provided medical equipment (19.04.2022)



Без вашої допомоги в нас нічого б не вийшло.дякую ще раз!

Without your help, we would not have succeeded. Thank you again!



Доброго дня, дорогий Адріане! Все ніяк не напишу Вам ...хотіла подякувати за допомогу, за підтримку, за мого синочка...ми тоді прокапались і навіть здали кілька аналізів...Господи, які у вас люди...! Як рідні! Хотілось і руки цілувати вашим лікарям та медсестрам ... Спасибі Вам за таке відношення до українських діток!

11:06

Good afternoon, dear Adrian! It is impossible to write everything... I wanted to thank you for your help, for your support for my son... (...) My God, what kind of people you are...! Like family. I also wanted to kiss the hands of your doctors and nurses... Thank you for this approach towards Ukrainian children.

### **RARE Champion of Hope 2022**

**Global Genes**, an American non-profit organization dedicated to creating a globally connected community committed to meeting the challenges of rare diseases, has been awarding the RARE Champions of Hope since 2012, through which it honors and recognizes true champions of rare diseases.

This year, at the 2022 Rare Disease Patient Advocacy Summit in San Diego, CA, Adrian Goretzki received the title of RARE Champion of Hope for "a lifetime of dedication to helping get treatment to those in need and especially for a work in helping patients cross the Polish/Ukrainian border in 2022, ensuring access to therapy and other medical care."



## The EURORDIS Black Pearl Award 2023

Since 2012, **EURORDIS – Rare Diseases Europe** has organized The EURORDIS Black Pearl Awards to recognize the major achievements and outstanding commitment of patient advocates, patient organizations, policymakers, scientists, companies, and media who strive to make a difference for the rare disease community.

We are honored that **the winner of the Black Pearl Award 2023 is Adrian Goretzki**, our president. This award acknowledges his unwavering dedication to the rare disease community over the past years, but also his help for Ukrainian patients.

"Among Adrian's achievements, EURORDIS wishes to particularly recognise (...) his commendable work in support of the Ukrainian rare disease community, offering patients both legal and practical assistance."



# The invaluable help of our Ukrainianspeaking project manager

Thanks to the financial support of one of our partners, we were able to hire a new employee, Anastasiia Doroshenko, a physician specialized in pediatrics. She has extensive experience working with children in various environments and with various conditions, including rare diseases.

As the project manager at the Foundation, **she is responsible for activities related to the comprehensive support of rare diseases patients from Ukraine fleeing war:** from support during their journeys and arranging accommodation to ensuring access to medical care and helping with formal matters.

She also coordinates humanitarian aid for Ukrainian hospitals treating rare disease patients.



**Anastasiia Doroshenko, MD** Project Manager, Ukraine response

Working with people has always been very close and important to me. It's especially valuable to help patients with rare diseases from Ukraine, because they need special attention in peacetime, even more so in such a difficult time for our country.

I'm very proud to be part of a team that does everything possible to help patients from Ukraine overcome difficulties and not feel alone with their problems.

## **Cooperation and Support**

### **Industry Donors**









ASCENSIA Diabetes Care









### **Non-profit organizations**















EBPolska



You can also become a partner and support our activities securing the lives of patients from Ukraine – contact us!

Healthcare Education Institute

### **About the Foundation**

The Healthcare Education Institute was established in 2017 on the initiative of Adrian Goretzki, someone with XLA and a patient advocate with over 10 years of experience in working for patient communities. In our daily activities, we strengthen the voice of patient communities, educate patient group leaders, create reports, and conduct research and studies, all in order to ensure that patients with rare diseases are noticed and receive the best possible medical care.

Since the war broke out, we do everything to support RD patients from Ukraine. We now have an international team of dedicated volunteers from the USA to Ukraine working together to ensure patients' safety and access to treatment.

You can read more about our everyday work on: eduinstitute.org.

#### **Board of Directors**



#### Adrian Goretzki, LL.M. Founder, President of the Foundation

From 2010 to 2018, served as leader of the Polish Association for Patients with Primary Immunodeficiencies 'Immunoprotect' and was a member of the executive board of the international umbrella association, the International Patient

Organization for Primary Immunodeficiencies (IPOPI). For his successful patient advocacy, Goretzki was given the Luciano Vassali Award in 2014, the University of Silesia Rector's Award in 2020, RARE Champion of Hope in 2022 and The EURORDIS Black Pearl Award 2023. In 2021, he was shortlisted for the EURORDIS Patient Advocacy Award in 2021. Professional lawyer, advisor, and keynote speaker. Fascinated with opportunities given by new technologies in the field of education.



# Bernadeta Prandzioch-Goretzki, M.Psy, B.Ed Vice-President of the Foundation

Psychologist experienced in working with patients with rare diseases, active in this area since 2014. At the Institute, she is responsible for the scientific part of our job, focusing on coordinating studies and reports. Researching the area of quality

of life in patients with rare diseases. Author of the handbook for patients with primary immunodeficiencies, *The Fullness of Life*. **Successful TEDx speaker (400k views on YouTube)**, author of many scientific publications and articles popularizing psychological knowledge, and participant in international conferences.

# Support us and join those for whom rare means exceptional, not unimportant.

**You can support our actions and donate via PayPal.** Just use the QR code on the right or click <u>HERE</u>.



**You can also donate directly to our bank accounts** by entering "Donation to help rare disease patients from Ukraine" in the title of the transfer.

#### Details:

Healthcare Education Institute. The Foundation, Gliwicka 74/4, 40-854 Katowice, Poland

#### SWIFT/BIC: PPABPLPK (BNP Paribas)

- PL (donations in PLN): PL45 1600 1055 1830 5274 2000 0001
- INT (donations in EUR): PL34 1600 1055 1830 5274 2000 0005
- INT (donations in USD): PL07 1600 1055 1830 5274 2000 0006

#### You can also become our Industry Donor or Business Partner.

If you or your company would like to make a corporate donation and it requires a contract, please let us know. We are a **non-profit & VAT-exempted foundation** based in Poland (a legal equivalent of US 501(c)(3) organization status).

If you have any questions or would like to support our activities in different way, please contact us:

#### Healthcare Education Institute. The Foundation

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